



Royal Conservatoire
of Scotland

Emergency Contacts

Important Notice:

EMERGENCY CONTACTS FOR STAFF AND STUDENTS

If you are involved in an emergency, such as:

- Actual or threatened harm to Conservatoire students, staff or visitors
- Actual or threatened damage to Conservatoire buildings or property
- Actual or threatened disruption to the Conservatoire's business or reputation

For example: accidents, fatalities, natural disasters, fires, bomb threats, sabotage, threats to personal safety, health alerts, epidemics, hazardous incidents, public order incidents, criminal activity and serious misconduct

You should take the following action:

If the incident is obviously life threatening or serious, call the appropriate Emergency Service (Fire, Ambulance or Police) by dialling 999. (9) 999 from inside the building)

Provide practical assistance only where the course of action is clear and it does not threaten or compromise your own health or safety or the health or safety of any other person.

Please remember the three golden rules:

- Preserve life above all other things
- Prevent the situation worsening
- Promote recovery of the situation

Make contact as soon as possible with the member of senior staff whose contact numbers are listed below:

These numbers are for **EMERGENCY** use only

Staff:

Lydia Demaison
Director of Human Resources, on (+44) 07538389446
Email l.demaison@rcs.ac.uk

Students

During Office Hours: Monday-Friday, 9am-5pm

Amy McKnight, Head of Academic Administration and Support
a.mcknight@rcs.ac.uk or 0141 270 8206

Marie Green, Deputy Registrar
m.green@rcs.ac.uk or 0141 270 8365

Out of Hours support

If you need help in a crisis you should Dial 999 (Police, Ambulance, Fire or Coastguard) or contact your local Accident and Emergency Department

NHS and Wellbeing Support Services

Your GP or for NHS 24: Dial 111

[NHS Inform](#)

Togetherall: 24/7 online www.togetherall.com

Samaritans: 116 123 or email jo@samaritans.org

Breathing Space: 0800 838587

LGBT+ Helpline: 0300 123 2523

[Mental health and wellbeing support - Student Minds](#)

[Papyrus UK Suicide Prevention | Prevention of Young Suicide](#)

[Shout: The UK's free, confidential, 24/7 mental health text service | Shout 85258](#)