# Interim Review of

# Equality Outcomes 2017 - 2021



**April 2019** 

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#### Introduction

This document provides details of our interim progress against the Equality Outcomes that we committed to in 2017.

#### It identifies:

- what actions we have taken:
- what achievements we have made: and
- what has yet to be done.

It highlights some areas of work that are no longer strategic priorities for the Conservatoire and will therefore not continue to be monitored within this document, although work, monitoring and evaluation will continue.

It also identifies some new issues that are emerging which we will monitor and measure to evaluate if work is required in these areas, and which will subsequently be included within our new Equality Outcomes in 2021.

**Note:** Please note that due to institutional restructures, some changes have been made to the original document to reflect where responsibilities now lie within the current structure, so the version of the detailed action plan contained within this document may differ slightly to the one published in April 2017.

|    | OVERVIEW OF EQUALITY OUTCOMES 2017 - 2021   |  |  |  |  |  |
|----|---|--|--|--|--|--|
|    | Equality Outcome  | Evidence   | Strategic<br>Link  | Protected  | Lead   | Success Measure  |
| 1. | Our learning, teaching and administration environment is supportive in relation to all students and staff.  | Disabled Student Survey International Student Survey Student Leaver Survey Library User Survey AV Support Survey Staff Survey Programme Reviews Complaints Reporting | Strategic Plan 2015- 2020  SFC Outcome Agreement                   | Characteristic(s)  Age, Disability, Gender, Race, Pregnancy & Maternity, Religion & Belief, Sexual Orientation, Trans Status | Board of Governors CSMT E&D Forum HR, AAS SU All Staff All Students                  | Increase in diversity of RCS community Improved approval rating in surveys Increase engagement in E&D initiatives Decrease in E&D related complaints E&D embedded throughout curriculum                        |
| 2. | An increased diversity of students and staff involved in learning and teaching at the Conservatoire.  | Enrolment and matriculation<br>data for students.<br>Appointment data for staff<br>Equality & Diversity Annual<br>Monitoring Report                                  | Strategic Plan 2015- 2020 SFC Outcome Agreement Gender Action Plan | Race<br>Gender<br>Disability<br>Trans Status<br>Age  | Stud. Recruitment Teams, LL&WA Fair Access Committee Recruitment Group Marketing, HR | Increased number of BAME students and staff Increased no of female students in traditionally male subjects/ vice versa Increased number of Trans staff and students due to positive and supportive environment |
| 3. | All of our policies, systems and processes for students and staff are inclusive, accessible and transparent, demonstrating the benefit of reflecting on previous performance and feedback to the enhancement of our practice.  *ABC | Student Attitude Surveys Staff Survey Equality & Diversity Annual Monitoring Report Annual Dialogue Discussions Focus Groups with Staff and Students on annual basis | Strategic Plan 2015- 2020 SFC Outcome Agreement EO1                | Age, Disability, Gender, Race, Pregnancy & Maternity, Religion & Belief, Sexual Orientation, Trans Status                    | AAS<br>HR<br>Policy Owners<br>E&DF<br>E&DO   | Equality Impact Assessments completed for all policies and processes Decrease in number of related complaints Increase in diversity of RCS community Improved approval rating in surveys                       |

| 4. | A comprehensive set of student     | Equality & Diversity Annual | Strategic  | Age, Disability,    | Human Resources     | Improved equality and diversity  |
|----|------------------------------------|-----------------------------|------------|---------------------|---------------------|----------------------------------|
|    | and staff equality and diversity   | Monitoring Report           | Plan 2015- | Gender, Race,       | Academic Admin      | statistics.                      |
|    | data that gives us a more detailed |                             | 2020       | Religion & Belief,  | & Support (AAS)     | Enhanced reporting to E&D Forum. |
|    | picture of our Conservatoire       | HESA statistics             |            | Sexual Orientation, | Statistical Analyst |                                  |
|    | community and enables us to        |                             | SFC        | Trans Status        | Information         |                                  |
|    | undertake more informed analysis   |                             | Outcome    |                     | Services            |                                  |
|    | of under-representation. *A        |                             | Agreement  |                     | E&DO                |                                  |
|    |                                    |                             |            |                     |                     |                                  |
|    |                                    |                             |            |                     |                     |                                  |
|    |                                    |                             |            |                     |                     |                                  |
|    |                                    |                             |            |                     |                     |                                  |

#### \*The General Equality Duty

A: Eliminate unlawful discrimination, harassment and victimisation and other conduct that is prohibited by the Equality Act 2010.

**B**: Advance equality of opportunity between people who share a relevant protected characteristic and those who do not.

C: Foster good relations between people who share a protected characteristic and those who do not.

# Review of interim progress against Equality Outcomes 2017-2021 during 2017 - 2019

#### The following pages provide details of:

- o Our Equality Outcome commitments for this period
- Our achievements in the identified areas
- Our key learning during this period
- o Where things did not go as planned
- Where we have modified our Equality Outcomes
- Areas of potential development

| NOO EQUALITI OUTOUNEO 2017 2021  |   |   |  |
|--|---|---|--|
| Equality<br>Outcome  | Commitment  | What we Achieved and What we Learned 2017-2019  |  |
| Ref:   |   |   |  |
| EO1: Our le  | earning, teaching and administra  | tion environment is supportive in relation to all students and staff  |  |
| Key Learning   | Point: It became apparent that howe   | ver worthy this Equality Outcome commitment was, it was too broad to be realistically monitored and   |  |
|  | _   | n, we have refined our scope and focus with the aim of ensuring that our commitments can more   |  |
| readily be ac  | hieved, whilst still being challenging.   |   |  |
| 1.1  | We will develop our institutional   | We piloted training from Radiant and Brighter on both Ethnic Diversity & Equality and Cross Cultural  |  |
|  | knowledge and awareness relating  | Communication. Both programmes received very positive feedback (but evaluations did not elicit  |  |
|  | to ethnic diversity and engaging  | data relating to any measurable changes in behaviour following training).   |  |
|  | communities.  |   |  |
|  |   | We commissioned targeted Race Equality workshops for our Learning & Teaching Conference in  |  |
|  |   | September 2017 and brought back the visiting academic to run sessions with key staff groups d   |  |
|  |   | 2018, with more programmed for 2019.  |  |
|  | We have engaged with the Race Equality Training programme led by AdvanceHE with a view to implementing elements of it over the coming academic session. |   |  |
|  |   | A key outcome of all training to date has been to highlight the need for more targeted awareness  |  |
|  | raising and development in this area to address issues around whiteness, race and perceived power   |   |  |
|  | in the classroom and beyond.  |   |  |
|  |   | We are active members of the Scottish Race Equality Network, whose Terms of Reference are:  |  |
|  |   | 1. To enable member institutions to better meet the duties of the 2010 Equality Act in relation to  |  |
|  |   | race equality.  |  |
| 2. To provide a safe space to explore race equality in the Scottish context, with the aim of r the differentials in outcomes for BME staff and students. |   | 2. To provide a safe space to explore race equality in the Scottish context, with the aim of reducing the differentials in outcomes for BME staff and students. |  |
|  |   | 3. To advocate for, and explore ways of creating a priority and pervasive approach to race equality within the sector, with the challenges of:                  |  |

| _   |   |   |  |
|-----|---|---|--|
|     |   | a. Advancing the profile of and commitment to race equality across further and higher education   |  |
|     |   | <ul> <li>b. Gaining institutional support for race equality work and leveraging institutional activity<br/>beyond legislative requirements</li> </ul>   |  |
|     |   | c. Lobbying statutory and sectoral bodies with the aim of improving the representation, progression and success of BME staff and students   |  |
|     |   | 4. To become an authoritative voice and information exchange on race equality within the sector including the creation and sharing of good practice, research and ideas within Scotland and the UK, to include collaboration and liaison with the Higher Education Race Action Group (HERAG) and other relevant stakeholders and networks.  |  |
| 1.2 | We will develop the capability and confidence of our staff to effectively promote positive attitudes within students from an early age and to challenge inappropriate language and behaviour in a positive way within the learning environment. | We have agreed with Radiant & Brighter to jointly produce a training package in 2021 to deal with inappropriate language and behaviour by all age groups within the learning environment.   |  |
| 1.3 | We will improve the level of staff and student knowledge and awareness relating to disability and mental health issues We will develop a community of support for staff in front facing roles to deal confidently with all                      | Birds of Paradise have delivered a series of Disability Equality Training workshops for us, reaching a large number of key frontline staff and have had a measurable impact on their understanding and awareness of disability issues, as well as staff confidence in dealing proactively with students, colleagues and visitors.  We will continue to run these programmes on a biannual basis.  We continue to train staff and some students as Mental Health First Aiders and are looking to |  |
|     | types of diversity.   | develop our capacity to provide this training in-house in the coming year. This will assist our   |  |

|     |   | development towards the <u>Healthy Working Lives</u> Silver Award, thereby enhancing further our positive working and learning environment.   |
|-----|---|---|
| 1.4 | We will educate staff and students on trans issues and provide a positive and supportive space for anyone who identifies as trans or non-binary | Our <i>Trans Policy and Procedure</i> was published in November 2018 and we will be running workshops for staff and students in spring 2019 to ensure that all members of our learning and teaching community can understand and help to support both the concepts and practical implementation of the policy.  We are active members of the <u>TransEDU Community of Practice</u> , which brings together staff from colleges and universities across Scotland to share expertise, develop practice, and gain peer support in advancing trans equality in their institutions.  |
| 1.5 | We will achieve Silver Award in<br>the Healthy Working Lives<br>programme, run by NHS Scotland  | We achieved the Bronze Award and will be working towards the Silver Award in the 2019/20 academic year.  We have been limited in the progress we are able to make towards the Silver Award due to one of the criteria, which is that we must have a plan in place and be delivering Mentally Healthy Workplace Line Manager Training to our own line managers. There are very limited places to attend the Train the Trainer training for this, and therefore until we are allocated a place, we will not be able to meet this particular requirement. We are on the waiting list.  |
| 1.6 | We will provide a sample range of Mindfulness activities to promote health and wellbeing  | Both staff and students have been provided with access to a range of Mindfulness activities, including yoga, mindfulness and wellbeing workshops.  We will continue to provide activities at key stress points throughout the year (i.e. exam periods, Mental health week) as attendance statistics and feedback show that this is more effective than ongoing programmes or blocks of sessions throughout the academic year.  The Wellbeing Forum has also arranged a wide range of workshop and information sessions throughout the last two academic years, covering issues such as: cancer, epilepsy, heart health, smoking cessation, sedentary working lives, stress awareness and coeliac awareness. |

| 1.7 | We will become a recognised  Dementia Friendly organisation  | <u>Dementia Friends Scotland</u> has run a successful workshop for Community Music students.  We remain committed to liaising with <u>Dementia Friends Scotland</u> to run workshops for key frontline staff to ensure we are a welcoming venue to all visitors. We have extended our milestone for implementing the workshops to April 2020.  |
|-----|--|--|
| 1.8 | We will forge partnerships with local Students Unions to provide a broader range of support to our students with protected characteristics | In addition to our partnership with Glasgow Clyde College's LGBTQ Society, we have forged strong links with the POC (People of Colour Society) at Glasgow School of Art. We have collaborated on women's events with University of Strathclyde and are seeking to establish a wheelchair basketball event with Glasgow Caledonian University.  Anecdotal evidence suggests that students feel the benefit from being both members of a small, institution whilst being able to access the benefits of student societies and organisations at our larger neighbouring institutions. |
| 1.9 | We will provide students with critical information and advice relating to sexual health  | Unfortunately we have not yet been able to fulfil our ambition to host a Sexual Health Symposium, and consideration will be given as to whether this will be a priority for the SU in the coming two years.  We continue to make information and resources accessible to students and will be marking Sexual Health Week 2019 which falls during Fresher's Week. As last year, we will be inviting sexual health charities (e.g. Terence Higgins Trust) to our Fresher's Fair and will not be requiring payment for their stall, as is standard with other participants.           |

| Equality<br>Outcome<br>Ref: | Commitment  | What we Achieved and What we Learned 2017 -19  |  |  |  |
|-----------------------------|---|--|--|--|--|
|                             | O2: An increased diversity of students and staff involved in learning and teaching at the Conservatoire   |  |  |  |  |
| •                           | ing Point: As with Equality Outcome 1, we recognise that the overa actions were focused and specific, enabling them to be effectively   | rching statement for this Equality Outcome is very broad. However, our monitored and evaluated through the interim review period.  |  |  |  |
| 2.1                         | We will take action to address the gender imbalance on identified programmes (whilst recognising and respecting that some people experience gender differently, for example, people who identify as transgender or non-binary). | We developed a Gender Action Plan, in which it was identified that in terms of 'subject' (as defined by SFC using JACS), the only subject offered by the Conservatoire that exhibited a 'severe gender imbalance' (i.e. greater than 75% of one gender) was "Training Teachers", which represents our part-time Masters in Education. This programme had a gender breakdown of 81% women and 19% men in a total of 79 students. It was stated that the reasons for the imbalance in that single subject would be considered as part of the annual programme monitoring process.  Research into this has establish how we might redress the balance more favourably. From this analysis it is possible to see that the issue is compounded by the following:  1. The disproportionate number of females to males studying a Creative Arts subject at UG level (68:33)  2. The disproportionate number of females to males studying education at PG level (72:28)  3. The disproportionate number of females to males studying part-time on a taught PG programme (61:39)  4. The disproportionate number of females studying on our programmes with a dance specialism (94:4) |  |  |  |

The proportions of female to male on our programmes reflect application statistics to the programmes and as such it seems that we will need to engage in more targeted marketing and recruitment processes, if we are to redress the balance. We have been engaged recently in some more intensive recruitment drives aiming to reach a much wider range of applicants. We will monitor this for intake 2019 and will review the potential ways in which we can make the programmes more attractive to male applicants as part of our programme review process, now underway.

In the 2018/19 academic year, Dance has been identified as having a 'severe gender imbalance', with a current gender breakdown of 83% women and 17% men, from a total of 52 students. This programme did not previously have a gender imbalance, and the impact of a very small cohort numbers can skew the 'story' that the raw data and percentages tell.

Other areas exist where we wish to address the significant male majority, such as in Conducting, are within the School of Music. To this end, we hosted a Royal Philharmonic Society's weekend workshop for aspiring women conductors in February 2019 and made funding available to cover the costs for the 4 internal applicants who attended. The impact of such support will take time to measure but we will track the progress of these students, as we do all of our students, to identify the benefits to them of their engagement in this initiative.

Composition was another area within the School of Music which had a significant male majority but this has shifted over the last two years, both in the number of women staff and working in the discipline, alongside more women and non-binary students.

| 2.2   | We will actively participate in Advance HE's (formerly Equality Challenge Unit) Athena SWAN Charter  | We have decided to await the outcome of the Athena Swan consultation process before undertaking more work in this area. The current Athena Swan template for applications does not allow for contextualising narrative for institutions like ours that are small, specialist and primarily responsive to student needs in terms of staffing (rather than, say, to building Research centres/teams).  We have also fed back to Athena Swan that there is a crowded interface between Athena Swan and all the other imperatives and it would be appreciated if there was some form of recognition that data gathered for one purpose could be used for another. There could be further linkage of those imperatives in order to make the process of application for awards easier without affecting the standard. |
|-------|--|---|
| 2.2.1 | We will facilitate the development of a more equal workplace for staff by working to eliminate gender based occupational segregation.        | We have consulted with <u>Close the Gap</u> on best practice and will continue to do so.  We are continuing to work with <u>Family Friendly Scotland</u> to identify any areas where we could enhance our working practices.  We are launching our new Conservatoire Colleague Coaching Scheme in Spring 2019 which we believe may appeal especially to female colleagues, although it is available to all staff.   |
| 2.3   | We will extend our range of summer school dance provision over the next 2 years to encourage more engagement from our local BAME communities | We had considered running some targeted summer schools in both Classical Indian dance and Classical Chinese dance, but further research identified that there would not be the uptake for these programmes. We have a significant number of young Chinese dance students who attend RAD Ballet classes and we are hoping that these will transfer into applications to other programmes.  |

| 2.4 | By 2020 we will have increased the proportion of Transitions students from a BAME background                                    | In January 2017 the BAME composition of the Transitions cohort stood at 9%. This dropped slightly to 8% in January 2018 but rose significantly to 16% in January 2019 and 18% in April 2019.  Our <u>Fair Access Plan</u> 2017 – 2021 provides full details of our commitments in this area   |
|-----|---|---|
| 2.5 | By 2020 we will have increased the proportion of Transitions students from a care experienced background                        | In January 2017 the care experienced composition of the Transitions cohort stood at 2%. This rose to 4% in January 2018 and jumped considerably to 14% in January 2019.   |
| 2.6 | We will develop our partnership work to ensure that we are effectively engaging with our diverse local and national communities | As part of the Equality Challenge Unit's Attracting Diversity project legacy, we have been working with our Research Department to conduct some important field research with St Albert's Primary in Pollokshields, Glasgow. The school has an ethnically and socially diverse demographic. The project delivery will largely be conducted by BAME artists and our own BAME students. This research takes into account our previous research which highlighted the need to widen our outreach approach and start earlier in order to better engage with Glasgow's BAME communities in regards performing arts (and specifically, Drama).  Our plan to implement a pilot project with Glasgow schools to engage and develop talent within our local ethnically diverse communities has been replaced with the St Albert's School project. We are working directly with St Alberts and if this is a successful model, this could be rolled out to other similar schools dependent on staffing and budget. |

|     |   | We are also working with Open Door to increase the diversity of applicants for BA Acting and BA Production programmes. This is the first year of working with Open Door as an official drama school participant so data is limited until all offers have been distributed.  We have 1 Production applicant from this year's Open Door cohort and 36 BA Acting applicants. Aside from this, people who were involved with Open Door last year (prior to our official involvement) have also applied — we have 7 BA Acting applicants. They will all fall within the eligibility criteria of Open Door, which includes having a household income of less than £25k, and less than £30k should they be from London. |
|-----|---|--|
| 2.7 | We will continue to seek and foster partnerships with arts organisations who work with groups with protected characteristics and individuals/ groups who face additional barriers | We continue to progress this work through our partnership with Focus  West and other key arts organisations. During this period we have worked with: Scottish Youth Theatre, National Theatre for Scotland, Scottish  Ballet, MCR Pathways, Scottish Dance Theatre, Sistema (Big Noise) and the Youth Community Support Agency.  |
| 2.8 | We will extend our use of technology to widen access to our music programmes  | Technology is being maximised to enable one to one music teaching for a small number of Junior Conservatoire students in remote and rural areas. In addition to the work done as part of the Junior Conservatoire, we have created an exciting learning resource pack, accessible via our portal, for schools and communities to learn how to make films on their mobile phones. We also have created some videos, also available on our portal, for people living in Aberdeenshire, and across Scotland through our Widening Access to the Creative Industries programmes, to understand more about the creative industries.  |
| 2.9 | We will extend our Third Age programming to provide more opportunities for people over 55 to engage in the arts   | The Third Age Theatre class is now well established, participating in the <i>Luminate</i> Festival in 2017 and planning to do so again in the future.  |

| 2.10 | We will develop an open access Community Choir, which will require no previous experience.  | We believe that the impact of this class is enhanced social interaction and giving a voice to older people in society, and we intend to review the impact within the next two years.  Attempts were made to develop this but this was discontinued due to a lack of demand. It highlights the need to gather evidence to support making commitment to action.  |
|------|---|--|
| 2.11 | We will seek additional funding to establish more bursaries to enable a broader range of participants who face barriers to engaging with the arts to benefit from Lifelong Learning activities. | Our Agnes Allen and James McAvoy bursaries are ongoing and continue to be oversubscribed. We are working with our Fundraising Team to increase funds to make activities as accessible as possible and reduce financial barriers, for example in the provision of wrap around childcare for summer courses without costs being transferred to parents/ carers.  |
| 2.12 | We will develop and support student led activities to promote widening access, promoting "real models" rather than "role models"  | All SU diversity related activities are led by a person with the appropriate protected characteristic, thereby developing and modelling leadership skills. This is clearly defined during relevant celebratory events, such as Black History Month when we had a Women of Colour Panel, LGBTQ History Month with a Panel Discussion with representatives from SQIFF and Vogue, amongst others. Women's History Month 2019 kicked off with a Women in Leadership workshop for any students who self-identify as women, to debunk the myth that women do not have good leadership skills. The workshop was run by the NUS Scotland Women's' Officer. This approach is continued beyond these practices.  The SU and the Liberation Officers support activities and events to promote diversity within the arts both within and beyond the Conservatoire. |

| Equality<br>Outcome<br>Ref: | Commitment  | What we Achieved and What we Learned 2017 -19  |
|-----------------------------|---|--|
| EO3: All o                  | of our policies, systems and processes for students and   | d staff are inclusive, accessible and transparent, demonstrating   |
|                             | fit of reflecting on previous performance and feedbac   | •  |
| · ·                         | ng point: We have become more aware of the need to make all written documents in as simple and clear a format as possible           | of our policies accessible to people with differing needs and aim to review and appropriate.   |
| 3.1                         | We will review our Equality Impact Assessment (EIA) process and ensure that it is fit for purpose                                   | We reviewed and updated our EIA process and piloted it on our 2018 Outcome Agreement for the Scottish Funding Council. We will be rolling out training and support to all policy owners in 2019 to ensure that all of our policies and practices are appropriately assessed for any impact on a protected group.   |
| 3.2                         | We will ensure that we make events, performances and information accessible to our d/Deaf students (and audiences where applicable) | We published our <u>BSL Plan</u> in October 2018 which lays out our detailed plans for how we will continue to enhance access to information, our events and performances to BSL users. Our BSL Plan contains details of our commitments to extend this access up to 2024, and is regularly reviewed and updated by a Working Group comprising staff, students and external representatives, including BSL users within all of these categories.  We also aim to further develop the creative integration of d/Deaf performers in productions, providing employment opportunities for graduates. We have committed an extra financial resource to supporting this, and other work specifically identified within our BSL Plan. |

| 3.3 | We will develop the Inclusive Education module of our M.Ed. for Arts Pathway 5 for dance professionals, to ensure that learners at all levels have the appropriate support. | This module was delivered for all students on the MEd Pathway 5. The module will be progressed through the May exam board. It was delivered by a colleague who has considerable expertise in inclusive education having previously led Strathclyde University's MEd in Inclusive Education. This colleague has been contracted to join the MEd delivery team for the rest of the academic year.   |
|-----|---|---|
| 3.4 | We will improve how we administrate and market our Lifelong Learning (LLL) courses to ensure that they are more accessible  | The LLL prospectus format was improved in 2018 with clearer listings - all important course information (dates, prices, etc.) in black ink on white background.  We do not accept applications in BSL, but we offer 1:1 support to D/deaf students to complete application forms. Some of our staff have basic BSL skills but if we need increased support we organise interpreters to attend a "booking in" meeting with potential students.  The new online booking and customer management system has been implemented; it is still in development for some functionality, but is fit for purpose for LLL. It is a much improved system which is more user friendly and gives students a degree of control over their bookings (they set up an account with us which they can access and amend |
| 3.5 | Where possible, we will mainstream individuals with specific learning needs into mainstream Lifelong Learning classes rather than accommodate them in separate programmes.  | information).  All applicants to Lifelong Learning courses are asked to provide details of their access and additional support needs, explaining that "In order that we can create a safe and enjoyable educational experience, it is important that we are aware of any requirements or support needs students may have. This will help us prepare and plan our work with you as well as support your participation in classes".   |

| 3.6 | The Students Union will review its committee structure to        | The SU has made a concerted effort to ensure the Student Council is  |
|-----|--|--|
|     | ensure that it is as inclusive and accessible as it possibly can | diverse, and the constitution has been edited to this effect.        |
|     | be.  | Role descriptors for the Liberation Officers have been developed and |
|     |  | published. The SU committed to encouraging more BSL users onto the   |
|     |  | Student Council and is now proud that over 10% of members of the     |
|     |  | Council are BSL users.   |
|     |  |  |

| Equality<br>Outcome | Commitment  | What we Achieved 2017 -19   |
|---------------------|---|---|
| Ref:<br>EO4: We     | have a comprehensive set of student and staff equ   | uality and diversity data that gives us a precise picture of our  |
| Conserva            | toire community and enable us to undertake accu   | rate analysis of under-representation   |
| duplication         |   | cated our Equal Pay Review Action Plan and was therefore unnecessary and report on these activities only in the Equal Pay related specific  |
| 4.1                 | Develop our staff monitoring data to enable us to analyse all access to training and development opportunities  | We are in the process of implementing this; we have purchased the learning and development module for I-Trent and are identifying the most effective method of capturing the necessary data to ensure we can use this information meaningfully for reporting purposes.  |
| 4.2                 | Increase our understanding about access to flexible working at all levels within the institution to assess whether it is impacting upon the career development of any staff (this can include part time hours and full time hours worked on a flexible pattern) | We undertook a staff survey in May 2018 to gather data on gendered experiences around access to training, development and flexible working. 70% of respondents identified as female. Whilst the majority of staff were aware of how to access training, there was a clear need to make all staff aware of internal processes to request development opportunities. This will be largely addressed within our new Professional Updating Scheme which is to be launched shortly. The majority of staff were also aware of their rights to request flexible working but a lesser number were aware that this could be unrelated to family or caring responsibilities, and we are considering how best to promote this. |
| 4.3                 | Reduce the overall gender pay gap within the Conservatoire  | The actions and subsequent updates for this are contained within our <a href="Equal Pay Review">Equal Pay Review</a> . All further references to equal pay and  |

|     |   | occupational segregation will be referenced there to avoid duplication.   |
|-----|---|---|
| 4.4 | Investigate and address the increasing gender pay gap for part time staff   | As at 4.3   |
| 4.5 | Investigate and address the pay gap relating to BAME staff  | As at 4.3   |
| 4.6 | Review the allocation of hours to hourly paid staff to ensure there is no gender bias   | As at 4.3   |
| 4.7 | Explore the areas where there is evidence of occupational segregation to review what action can be taken to address the situation           | As at 4.3   |
| 4.8 | Introduce a new system to track all pre-HE students to enable better monitoring of protected characteristics and socio-economic backgrounds | Work is ongoing in this area. Whilst it will not be possible to implement a system that combines both pre-HE and senior schools, enhanced monitoring is enabling better tracking of students than previously and this will continue to be enhanced. |
| 4.9 | The HR Department has become aware of a potential issue around age within the staff body in terms of team dynamics and relationships        | We will monitor this area to assess whether age is a protected characteristic around which we will need to build an action in our next round of Equality Outcomes in 2021.  |

The following pages contain our full Equality Outcomes 2017 - 2021 document

- originally published in April 2017 -

for reference purposes

| Equality | Commitment  | Position as at 2017    | Action required                | Who     | Deadline |  |  |
|----------|---|------------------------|--------------------------------|---------|----------|--|--|
| Outcome  |   |                        |                                |         |          |  |  |
| Ref:     |   |                        |                                |         |          |  |  |
| EO1: Our | learning, teaching and administration environment is supportive in relation to all students and staff |                        |                                |         |          |  |  |
| 1.1      | We will develop our institutional knowledge and   | We are a piloting a    | Training to be evaluated, with | $HR^1$  | January  |  |  |
|          | awareness relating to ethnic diversity and  | full day induction     | a view to including in our     |         | 2018     |  |  |
|          | engaging communities.   | session for new staff  | mandatory programme for all    |         |          |  |  |
|          |   | focussing on ethnic    | new staff. Alternative         |         |          |  |  |
|          |   | diversity and          | provision to be considered for |         |          |  |  |
|          |   | equality. This will be | existing staff during Learning |         |          |  |  |
|          |   | run by Radiant &       | & Teaching Week in             |         |          |  |  |
|          |   | Brighter.              | September 2017.                |         |          |  |  |
|          |   |                        | We will also review the        | $AAS^2$ |          |  |  |
|          |   |                        | potential for delivery to      |         |          |  |  |
|          |   |                        | incoming students.             |         |          |  |  |
| 1.2      | We will develop the capability and confidence of  | Staff do challenge     | We will work with Radiant &    | HR      | June     |  |  |
|          | our staff to effectively promote positive attitudes   | but can find it        | Brighter to develop a          |         | 2021     |  |  |
|          | within students from an early age and to  | difficult to find the  | meaningful training tool       |         |          |  |  |
|          | challenge inappropriate language and behaviour  | right approach which   | which can be used in and       |         |          |  |  |
|          | in a positive way within the learning environment.  | does not lead to       | with classes and teachers to   |         |          |  |  |
|          |   | disengagement          | promote positive attitudes     |         |          |  |  |
|          |   |                        | and challenge with             |         |          |  |  |
|          |   |                        | confidence.                    |         |          |  |  |

<sup>&</sup>lt;sup>1</sup> Human Resources

<sup>&</sup>lt;sup>2</sup> Academic & Administrative Support

| 1.3 | We will improve the level of staff and student     | All members of staff  | Appropriate focussed           | HR                | Sept.     |
|-----|--|-----------------------|--------------------------------|-------------------|-----------|
|     | knowledge and awareness relating to disability     | were invited to       | disability awareness training  |                   | 2018      |
|     | and mental health issues.                          | attend disability     | to be identified for staff and |                   |           |
|     |  | awareness training    | students (e.g. autism          |                   |           |
|     |  | and this will be      | awareness)                     |                   |           |
|     |  | reintroduced.         |                                |                   |           |
|     | We will develop a community of support for staff   | All audition panel    |                                | E&DO <sup>3</sup> |           |
|     | in front facing roles to deal confidently with all | members received      |                                | CDA <sup>4</sup>  |           |
|     | types of diversity                                 | equality and          |                                |                   |           |
|     |  | disability awareness  |                                |                   |           |
|     |  | training              |                                |                   |           |
| 1.4 | We will educate staff and students on trans issues | We are participating  | We will work with leaders in   | E&DO              | July 2018 |
|     | and provide a positive and supportive space for    | in the Trans-Edu      | the field of trans arts to     | SU <sup>5</sup>   |           |
|     | anyone who identifies as trans or non-binary       | project.              | educate both staff and         |                   |           |
|     |  | We have SU            | students, and to ensure that   |                   |           |
|     |  | LGBTQIA+              | due consideration is given to  |                   |           |
|     |  | representatives       | trans issues from an           |                   |           |
|     |  |                       | employment perspective and     |                   |           |
|     |  |                       | as both educators and          |                   |           |
|     |  |                       | creative artists               |                   |           |
| 1.5 | We will achieve Silver Award in the Healthy        | We have achieved      | We will continue our work in   | HR                | Dec.      |
|     | Working Lives programme, run by NHS Scotland       | the Bronze award      | this area by maintaining our   |                   | 2018      |
|     |  | through a number of   | existing work and developing   |                   |           |
|     |  | activities, including | further our support for staff  |                   |           |
|     |  | information           | and students in terms of       |                   |           |

 <sup>&</sup>lt;sup>3</sup> Equality & Diversity Officer
 <sup>4</sup> Counsellor & Disability Advisor

<sup>&</sup>lt;sup>5</sup> Students Union

|     |  | campaigns and           | health promotion, healthy       |                  |           |
|-----|--|-------------------------|---------------------------------|------------------|-----------|
|     |  | interactive activities. | eating, mental health,          |                  |           |
|     |  |                         | wellbeing and stress            |                  |           |
|     |  |                         | management.                     |                  |           |
|     |  |                         | We will run 2 Wellbeing Days,   |                  |           |
|     |  |                         | initially for staff, during     |                  |           |
|     |  |                         | 2017/18.                        |                  |           |
| 1.6 | We will provide a sample range of Mindfulness      | We will provide         | Pending feedback on the         | HR               | June      |
|     | activities to promote health and wellbeing         | taster block sessions   | taster sessions, we will        |                  | 2019      |
|     |  | for staff and students  | introduce ongoing provision     |                  |           |
| 1.7 | We will become a recognised Dementia Friendly      | Dementia Friends        | Key frontline staff will attend | E&DO             | July 2019 |
|     | organisation                                       | Scotland has run a      | dementia awareness              |                  |           |
|     |  | successful workshop     | workshops                       |                  |           |
|     |  | for Community           | There is the potential for      | CMC <sup>6</sup> | TBC       |
|     |  | Music students          | BMus2 students to be            |                  |           |
|     |  |                         | offered dementia awareness      |                  |           |
|     |  |                         | workshops as part of their      |                  |           |
|     |  |                         | Music in Society 2 module       |                  |           |
| 1.8 | We will forge partnerships with local Students     | We have established     | Explore opportunities to        | SU               | Dec.      |
|     | Unions to provide a broader range of support to    | a partnership with      | develop further partnerships    |                  | 2017      |
|     | our students with protected characteristics        | Glasgow Clyde           | with student societies from     |                  |           |
|     |  | College's LGBT          | other colleges and HEIs         |                  |           |
|     |  | Society                 |                                 |                  |           |
| 1.9 | We will provide students with critical information | In discussion with      | Sexual Health Symposium to      | SU               | TBC       |
|     | and advice relating to sexual health               | Umbrella Lane, Rape     | be organised and hosted by      |                  |           |
|     |  | Crisis Glasgow and      | RCS SU, bringing together       |                  |           |
|     |  | Terence Higgins Trust   |                                 |                  |           |

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<sup>&</sup>lt;sup>6</sup> Community Music Coordinator

|  | students from around |  |
|--|----------------------|--|
|  | Scotland             |  |

| Equality<br>Outcome<br>Ref: | Commitment   | Position as at 2017   | Action required   | Who   | Deadline          |
|-----------------------------|--|---|---|---|-------------------|
| EO2: An                     | increased diversity of stude   | ents and staff involved in learning   | g and teaching at the Conserv   | atoire  |                   |
| 2.1                         | We will take action to address the gender imbalance on identified programmes.  | This is an area that was focused on in our original Equality Outcomes and continues to be a key priority for us.  | We will develop and implement a Gender Action Plan in line with SFC requirements                  | SR <sup>7</sup><br>HR                               | September<br>2018 |
| 2.2                         | We will actively participate in the ECU's Athena Swan Charter  | We will achieve the Athena Swan bronze level award  | Establish a self-assessment team and commence audit in accordance with the Athena Swan guidelines | HR<br>CSMT <sup>8</sup>                             | April 2019        |
| 2.3                         | We will extend our range of summer school dance provision over the next 2 years to encourage more engagement from our local BAME communities | We will source and deliver training that embraces Chinese traditional dance and Indian traditional dance.   |   | Modern Ballet/ Lifelong Learning/ Junior Con (DDPF) | July 2019         |
| 2.4                         | By 2020 we will have increased the proportion of Transitions students from a BAME background   | In the academic year 2016/17,<br>9.6% of the Transitions student<br>body identified as BAME   | We aim to increase the number of BAME to approx. 12% of total Transitions student body            | Widening<br>Access                                  | September<br>2020 |
| 2.5                         | By 2020 we will have increased the proportion of Transitions students from a care experienced background                                     | In the academic year 2016/17,<br>4.3% of the Transitions student<br>body identified as having a care<br>experience.<br>Please refer to our Fair Access<br>Plan for detailed information | We aim to increase the number of care experienced to approx. 5% of total Transitions student body | Widening<br>Access                                  | September<br>2020 |

<sup>&</sup>lt;sup>7</sup> Student Recruitment

<sup>&</sup>lt;sup>8</sup> Conservatoire Senior Management Team

|     |   | relating to our commitment to |   |                                    |  |
|-----|---|-------------------------------|---|------------------------------------|--|
| 2.6 | We will develop our partnership work to ensure that we are effectively engaging with our diverse local and national communities   | care experienced students.    | We will work in partnership with BEMIS (Scotland) to develop an engagement programme to reach grassroots arts communities and schools with high BAME representation.                            | SR                                 | AY<br>2018/19  |
|     |   |                               | We will set up a rolling programme of engagement events with the Young Vic Theatre, London (rUK <sup>9</sup> )  |                                    |  |
|     |   |                               | We will implement a pilot project with Glasgow schools to engage and develop talent within our local, ethnically diverse communities  | SR/WA <sup>10</sup> /<br>BA Acting | AY<br>2018/19  |
| 2.7 | We will continue to seek and foster partnerships with arts organisations who work with groups with protected characteristics and individuals/ groups who face additional barriers |                               | We will aim to progress this work through our partnership with Focus West and other key arts organisations including Scottish Youth Theatre, National Theatre for Scotland and Scottish Ballet. | Widening<br>Access                 | Ongoing<br>but will<br>report on<br>progress<br>April 2018 |

<sup>&</sup>lt;sup>9</sup> Rest of the UK

<sup>&</sup>lt;sup>10</sup> Widening Access

| 2.8 | We will extend our use of technology to widen access to our music programmes | All staff in the Brass Department have been trained in video conferencing and have engaged in a range of projects both in the UK and abroad, including the Cayman Islands and the Cleveland Institute of Music. | We will enhance and maximise use of our video conferencing facilities to enable live streaming of masterclasses and workshops to students in less accessible locations; potentially this could be extended throughout the School of Music. | SoM <sup>11</sup> Junior Con. | 2018       |
|-----|--|---|--|-------------------------------|------------|
|     |  | We are running online/blended music sessions in the Junior Conservatoire.   | We will extend the Junior Con programmes to the Outer Hebrides in partnership with the education department (E-Sgoil) as part of its 'virtual school' development.   | Junior Con.                   | 2018       |
|     |  |   | Develop online provision as part of our regional arts centre development in Fraserburgh in partnership with Aberdeenshire Council.   | Junior Con.                   | ТВС        |
| 2.9 | We will extend our Third Age programming to provide more opportunities       | We currently offer weekly drama classes   | We will extend our provision to dance and potentially filmmaking. We will liaise with  | Lifelong<br>Learning          | Sept. 2018 |

<sup>&</sup>lt;sup>11</sup> School of Music

|      | for people over 55 to engage in the arts   | the <i>Luminate</i> Festival to promote our provision.  |            |
|------|--|---|------------|
| 2.10 | We will develop an open access Community Choir, which will require no previous experience  | The choir will explore a wide range of musical genres, lincluding musical theatre and world music.  | Sept. 2018 |
| 2.11 | We will seek additional funding to establish more bursaries to enable a broader range of participants who face barriers to engaging with the arts to benefit from Lifelong Learning activities | Additional funding to be sought from private funders and donors  Lifelong Learning/ Junior Con.   | June 2019  |
| 2.12 | We will develop and support student led activities to promote widening access, promoting "real models" rather than "role models"   | Students with a PC to deliver relevant workshops within FAM <sup>12</sup> their own communities to promote RCS in an economic way, whilst challenging their own privilege | 2018       |

<sup>&</sup>lt;sup>12</sup> Fair Access Manager

| Equality  | Commitment  |                           | Action required          | Who        | Deadline  |  |  |  |
|---|---|---------------------------|--------------------------|------------|-----------|--|--|--|
| Outcome   |   | Position as at 2017       |                          |            |           |  |  |  |
| Ref:  |   |                           |                          |            |           |  |  |  |
| EO3: All d  | EO3: All of our policies, systems and processes for students and staff are inclusive, accessible and transparent, |                           |                          |            |           |  |  |  |
| demonstrating the benefit of reflecting on previous performance and feedback to the enhancement of our practice |   |                           |                          |            |           |  |  |  |
| 3.1   | We will review our Equality Impact  | Research has been         | Refined process to be    | E&DO       | July 2018 |  |  |  |
|   | Assessment process and ensure that it is fit  | undertaken into           | designed and agreed.     |            |           |  |  |  |
|   | for purpose   | approaches to EIA by      | Training to be designed  |            |           |  |  |  |
|   |   | other HEIs, to enable a   | and delivered to all     |            |           |  |  |  |
|   |   | refined process to be     | policy owners.           |            |           |  |  |  |
|   |   | implemented and           | Review mechanism to      |            |           |  |  |  |
|   |   | relaunched                | be established and       |            |           |  |  |  |
|   |   |                           | embedded.                |            |           |  |  |  |
| 3.2   | We will ensure that we make event,  | We have increased from    | All parts of the RCS to  | ALL        | July 2018 |  |  |  |
|   | performances and information accessible to  | 3 to 10 the number of     | have mainstreamed        |            |           |  |  |  |
|   | our d/Deaf students (and audiences were   | interpreted performances  | accessibility for d/Deaf |            |           |  |  |  |
|   | applicable)   | each year. Many           | students into their      |            |           |  |  |  |
|   |   | departments are now       | practice                 |            |           |  |  |  |
|   |   | automatically making      |                          |            |           |  |  |  |
|   |   | their work accessible.    |                          |            |           |  |  |  |
| 3.3   | We will develop the Inclusive Education   | Innovative Pathway has    | Recruit students for     | Academic   | September |  |  |  |
|   | module of our M.Ed. for Arts Pathway 5 for  | now been approved and     | 2017/18 intake           | Innovation | 2018      |  |  |  |
|   | dance professionals, to ensure that learners  | accredited by General     |                          |            |           |  |  |  |
|   | at all levels have the appropriate support.   | Teaching Council Scotland |                          |            |           |  |  |  |
| 3.4   | We will improve how we administrate and   |                           | Prospectus to be made    | Lifelong   | September |  |  |  |
|   | market our Lifelong Learning courses to   |                           | more accessible in       | Learning/  | 2018      |  |  |  |
|   | ensure that they are more accessible.   |                           | terms of layout, font    | Marketing  |           |  |  |  |

|     |   |   | etc. Applications to be accepted in BSL and other formats. New pre-HE tracking system to be finalised and implemented. |                      |                   |
|-----|---|---|--|----------------------|-------------------|
| 3.5 | Where possible we will mainstream individuals with specific learning needs into mainstream Lifelong Learning classes rather than accommodate them in separate programmes. |   | Explore opportunities to incorporate classes, via staff training and awareness, additional workshop support etc.       | Lifelong<br>Learning | September<br>2018 |
| 3.6 | The Students Union will review its committee structure to ensure that it is as inclusive and accessible as it possibly can be   | We have begun the process of review of Students' Union committee structure and creating clear job profiles for liberation officers. | Undertake review of<br>Students' Union Officer<br>roles; build equality<br>and diversity into new<br>Strategic Plan    | SU                   | December<br>2017  |

| Equality<br>Outcome<br>Ref: | Commitment   | Position as at 2017        | Action required       | Who           | Deadline   |  |  |
|-----------------------------|--|----------------------------|-----------------------|---------------|------------|--|--|
|                             | have a comprehensive set of student and sta  |                            | •                     | recise pictur | e of our   |  |  |
| Conserva                    | Conservatoire community and enable us to undertake accurate analysis of under-representation |                            |                       |               |            |  |  |
| 4.1                         | Develop our staff monitoring data to enable us   | We currently monitor       | We will introduce a   | HR            | Sept. 2018 |  |  |
|                             | to analyse all access to training and  | most stages of the         | mechanism to          |               |            |  |  |
|                             | development opportunities  | employment relationship    | ensure that all       |               |            |  |  |
|                             |  | and record most training   | attendance at         |               |            |  |  |
|                             |  | activities, but this does  | training events is    |               |            |  |  |
|                             |  | not always happen if       | captured and          |               |            |  |  |
|                             |  | arranged locally           | recorded              |               |            |  |  |
| 4.2                         | Increase our understanding about access to   | We have staff working      | We will introduce a   | HR            | July 2017  |  |  |
|                             | flexible working at all levels within the institution  | flexibly at all levels but | mechanism to          |               |            |  |  |
|                             | to assess whether it is impacting upon the career  | recognise that there may   | ensure that all       |               |            |  |  |
|                             | development of any staff (this can include part  | be requests that are dealt | requests and          |               |            |  |  |
|                             | time hours and full time hours worked on a   | with locally without being | agreements for        |               |            |  |  |
|                             | flexible pattern)  | recorded                   | flexible working are  |               |            |  |  |
|                             |  |                            | captured and          |               |            |  |  |
|                             |  |                            | recorded              |               |            |  |  |
| 4.3                         | Reduce the overall gender pay gap within the   | We currently have a        | Identify policies and | HR            | July 2018  |  |  |
|                             | Conservatoire  | gender pay gap of 12.6%    | practices to redress  |               |            |  |  |
|                             |  |                            | the balance           |               |            |  |  |
|                             |  |                            | Ensure female staff   |               |            |  |  |
|                             |  |                            | are aware of the      |               |            |  |  |
|                             |  |                            | opportunities         |               |            |  |  |
|                             |  |                            | available to them     |               |            |  |  |

| 4.4 | Investigate and address the increasing pay gap  | The current pay gap for  | Implement policies      | HR          | April 2019 |
|-----|---|--------------------------|-------------------------|-------------|------------|
|     | for part time staff                             | part time staff is 15.2% | to address the pay      |             |            |
|     |   |                          | gap                     |             |            |
| 4.5 | Investigate and address the pay gap relating to | We currently have a race | Identify policies and   | HR          | July 2018  |
|     | BAME staff                                      | pay gap of 19.6%         | practices to redress    |             |            |
|     |   |                          | the balance             |             |            |
| 4.6 | Review the allocation of hours to hourly paid   | We currently have a      | Ensure that there is    | HR          | July 2019  |
|     | staff to ensure that there is no gender bias    | gender pay gap of 26%,   | no gender bias in       |             |            |
|     |   | based purely on the      | allocation of hours     |             |            |
|     |   | number of hours worked   |                         |             |            |
|     |   | by hourly paid staff     |                         |             |            |
| 4.7 | Explore the areas where there is evidence of    | We have identified       | Review of applicant     | HR          | July 2018  |
|     | occupational segregation to review what action  | occupational segregation | data in first instance. |             |            |
|     | can be taken to address the situation.          | in the following areas:  |                         |             |            |
|     |   | o HR                     | Review of               |             |            |
|     |   | o Library                | recruitment process,    |             |            |
|     |   | o Administration         | including where and     |             |            |
|     |   | o IT                     | how vacancies are       |             |            |
|     |   | o Client Services        | advertised.             |             |            |
| 4.8 | Introduce a new system to track all pre-HE      | Our current systems are  | We will be              | Lifelong    | April 2018 |
|     | students to enable a better monitoring of       | not adequate and need    | implementing the        | Learning/   |            |
|     | protected characteristics and socio-economic    | to be updated            | "Ensemble" system       | Junior Con. |            |
|     | backgrounds.                                    |                          | to track all PCs of     |             |            |
|     |   |                          | leaners from Pre-HE     |             |            |
|     |   |                          | into UG study           |             |            |